

# COVID19 Man

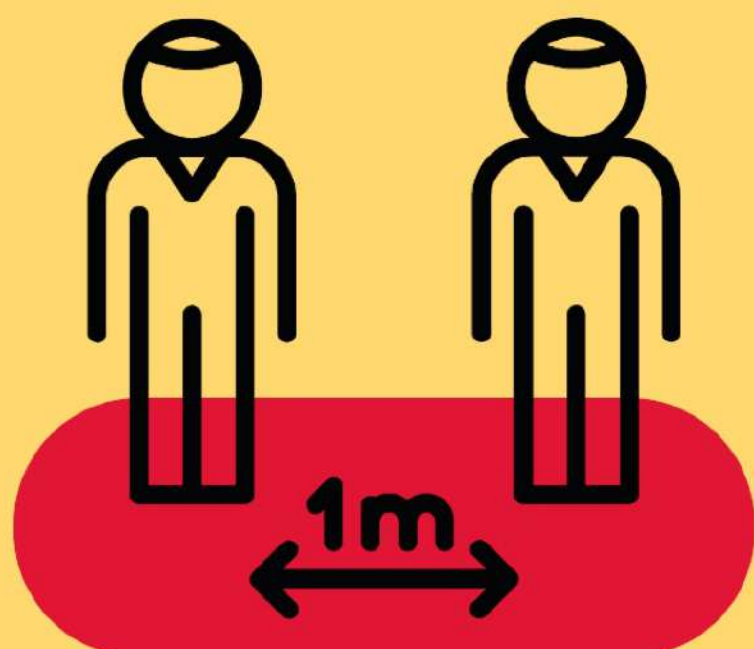
# EP: Opening the City with Clean





# 4 RISK REDUCTION

To reduce the risk of infection



## Reduce overcrowding

Be at least one meter away from each other



## Reduce conversation

Be quieter, don't talk all the time



## Reduce Contact time

Don't spend time together more than 1 hour



## Reduce time in closed spaces

Allow ventilation, let air flow into the room

# SELF-PROTECTION

What should people do  
to stay away from COVID-19



Avoid touching **your face, dirty surfaces**, and **other people**  
especially those who have certain symptoms



Wash your hands with **soap and water**  
or **alcohol gel** every hour and always clean items  
and surfaces around you

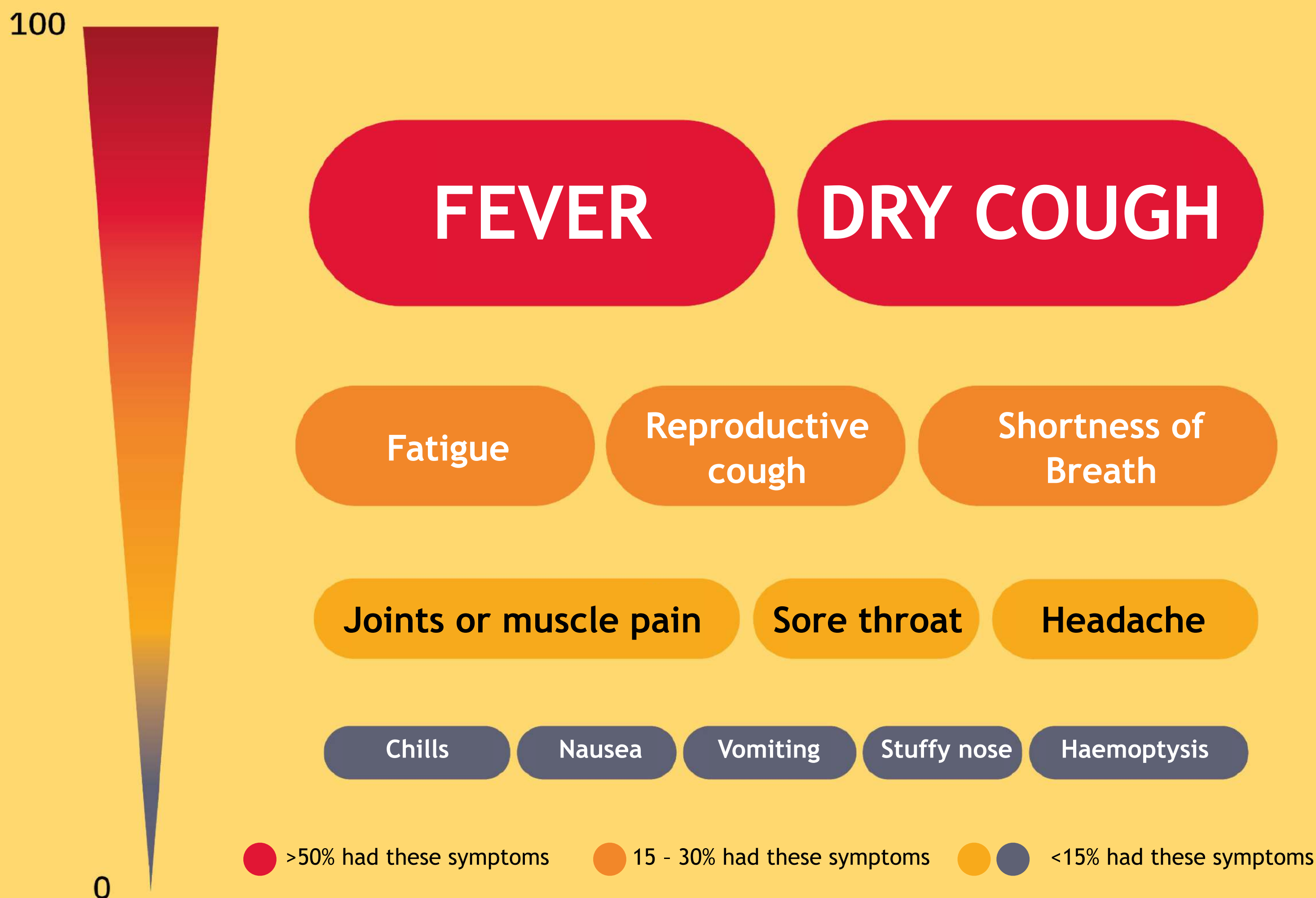


Wear a **facial mask**  
when you're in public places  
and avoid crowded places



# HEALTH ASSESSMENT

Those who are at risk of contracting COVID-19  
have these following symptoms



Reference: Report of the WHO-China Joint Mission on Coronavirus Disease 2019 (COVID-19), February 2020.

\*Data shown above symptoms were found in the patients, not the doctors' diagnosis. Please process your own health assessment with cautiousness

Translated by OIC,DDC

Reopen from lockdown without disease

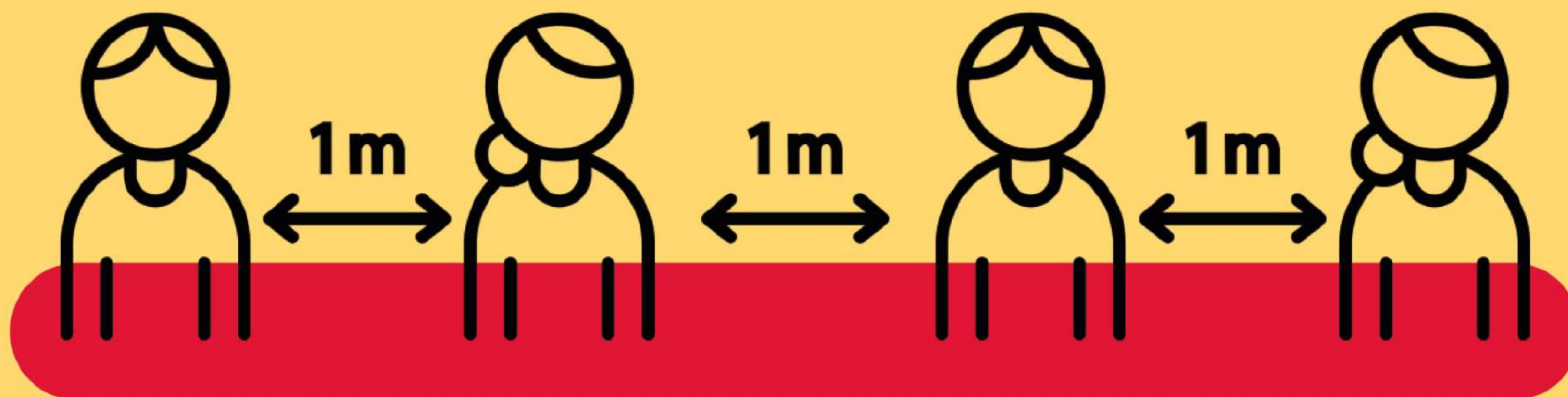
**“Shop Owners must keep FIGHTING”**



**Small restaurant owners and  
restaurant in market or street foods**

“How do shop owners design and sell to reaffirm their customer?”

# Before the customer enters



Maintain Social distance **at least 1 meter** while waiting in line.  
Determine if the restaurant is overcrowded. Limit the amount of customer service interactions



**Determine the shop' position**  
to decrease crowding and the possibility of  
being infected



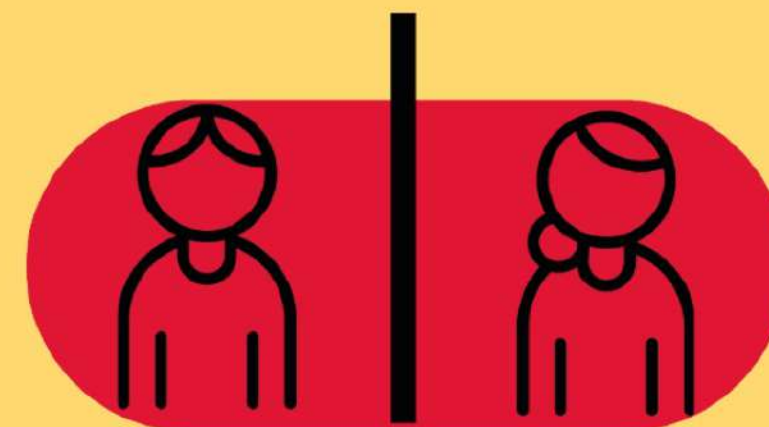
Provide hand washing station or 70%  
alcohol gel **before entering the  
shop or touching commodities**



# While in the restaurant



employees must **wear a mask and hand gloves** at all times during service



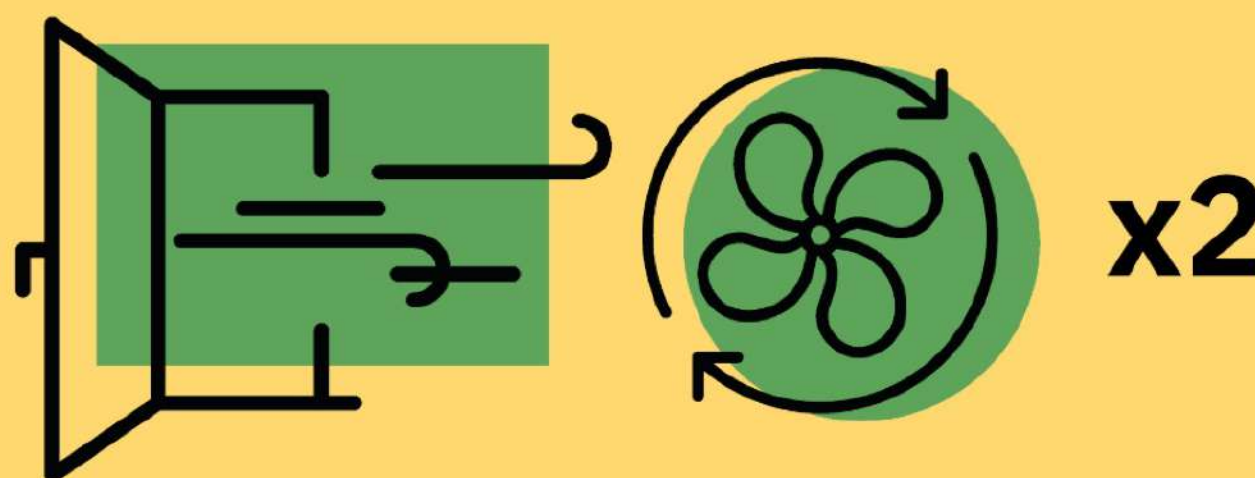
Manage seats **at least 1 meter** apart or have a partition between each table



Provide hand sanitizer (**70% alcohol gel**) on the table



Provide information about **eating hot food and using serving spoon (own spoon)** in restaurant



A closed room must have air circulation, either open the door **to ventilate** or install **at least 1 - 2 ventilators fan**



# While cooking

(For restaurants)

Testing spoon



Serving spoon



Measuring spoon



Separate testing spoon and **do not use it to grab the food directly.** Instead, use a serving spoon to grab the food. Use a testing spoon or use a single-use to grab the food and put into a testing spoon



Wear gloves when **touching raw material and seasoning.** If restaurant employee would like to do other activities, **take off the gloves** and **change into new gloves** to cook again





# While Selling-Buying

(for the shops inside the market and food stalls)



Provide **70% alcohol gel** at the service point before customers choose and purchase products



or Provide **single-use plastic gloves** at the service point before handling fresh items such as fruits and vegetables



Reduce self-pick up. **Order products from the business owner instead of directly handling products yourself**



Set the plastic partitions between the customer and the product **to prevent saliva or other secretions** falling into the food

# While paying



Use payment methods via  
**QR code or Internet Banking**



Avoiding touching money directly, **Use a basket or bag** instead to receive - change and **must clean the basket after use**



**Clean money** by spraying.  
alcohol gel



Frequently wash hands  
**after touching money**



# After customers leave



Provide 70% alcohol gel  
**at the exit or payment point**



Regularly clean the shop or table with  
70% alcohol gel **every hour when  
people enter and exit the shop**

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## “Hairdressers want to cut, yet they cannot”



**The owner of a small salon  
or the salon in the community**

“How will hairdressers design the salon and provide the service with ensuring the safety of the customer?”



# Before entering the salon

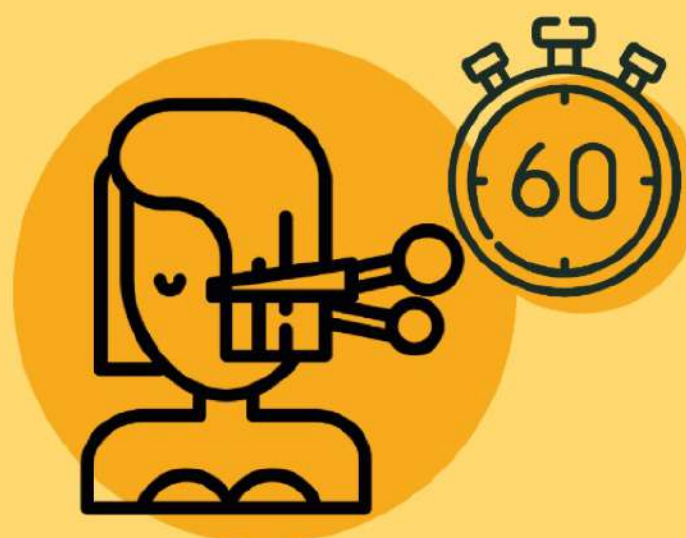


**Limit the number of customers.** Don't allow customers to sit and wait. Booking appointment in advance via phone call is recommended



**Keep the equipment in the salon clean.** The permanent equipment should be cleaned every time **when a new customer comes**

\*A short closing period during day to clean is recommended



**Provide the service within 60 minutes** and providing make-up or hair dyeing services are not recommended

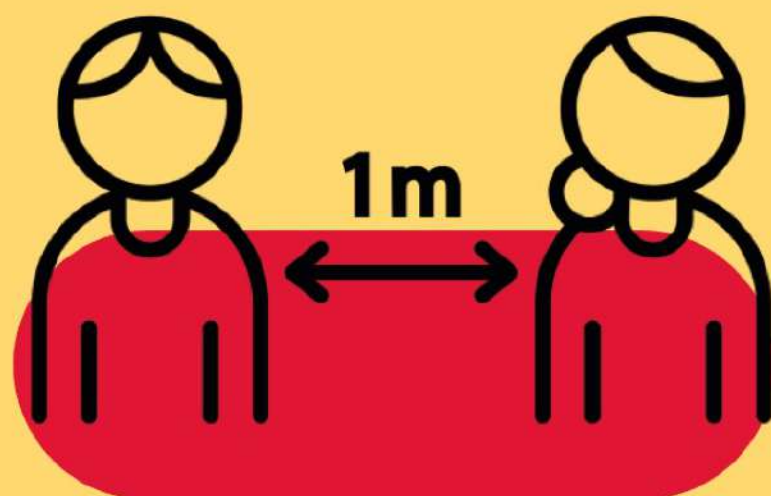
# During the hairdresser's service



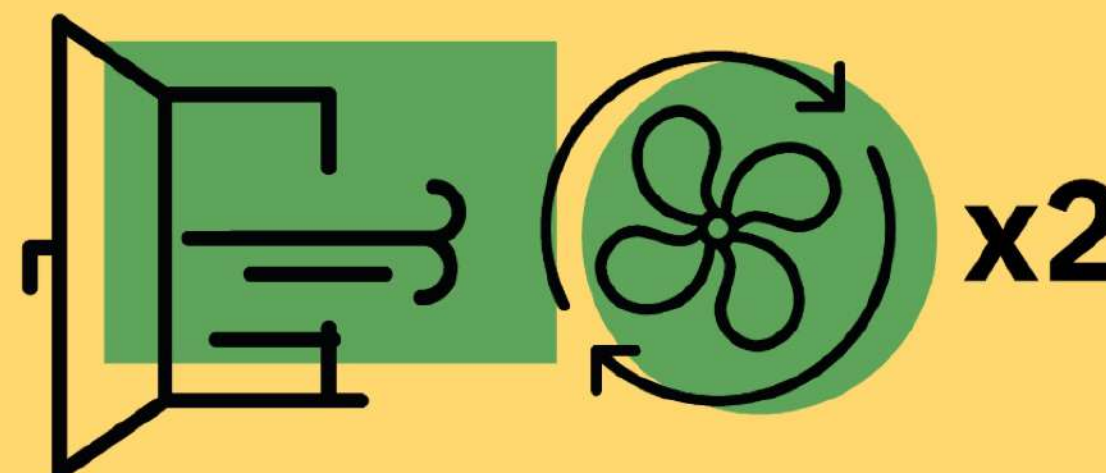
Wear a mask and face shield  
**all the time**



**Refrain from talking** during the  
service period



Keep a distance of **at least 1 meter**  
between the seat and shampoo bed



A closed circulation room **must have good ventilation**: Recommend to open the door occasionally or **install at least 1 -2 fans**



Wash hands **every time** after  
finishing the service



Provide the **70% alcohol gel**  
in the salon



# Before leaving the salon



Provide 70% alcohol gels **at the exit area or purchase point**



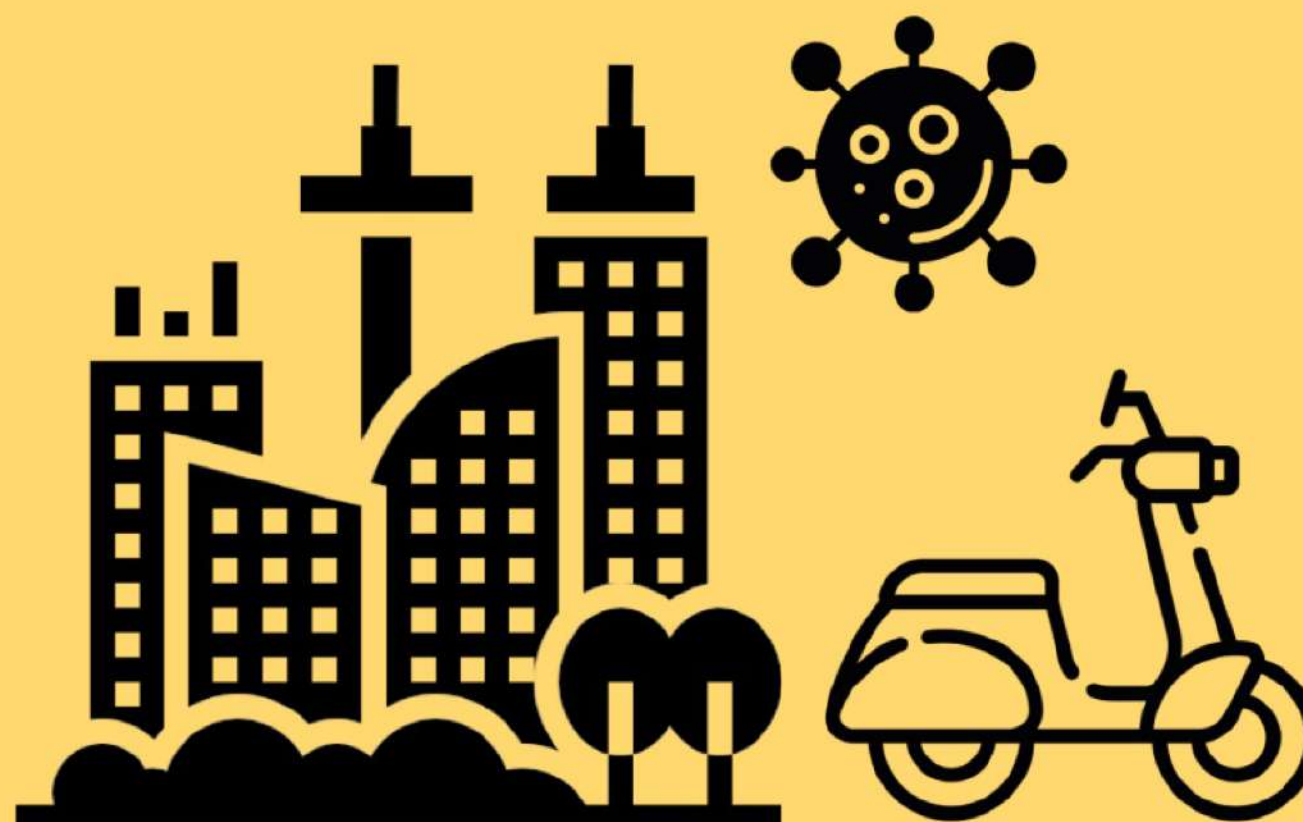
Keep the salon, seats, and all surfaces of service clean by using 70% alcohol **every hour**



Use **QR code or Internet Banking** as a payment method

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## “Hasty passenger” with “Motorcycle taxi”



**Passenger** and **motorcycle taxi** traveling to different places in the city

“How can passengers safely take the motorcycle taxi?”

“How can motorcycle taxi design service to reaffirm their customers?”





# Before traveling

(for passenger)



Line up by keeping a distance of about **1 meter** from others



Wear **a face mask**



Prepare a **personal helmet or plastic shower cap**, to avoid sharing helmet



Prepare **disinfecting equipment** or protective equipment during travel such as gloves **to prevent direct contact**



# During traveling

(for passenger)



Always **wear self-protection equipment** during travel



Refrain from **unnecessary conversation** to reduce spreading COVID-19



**Reduce direct contact with motorcycle taxi** while traveling, if you touch the motorbike, you should avoid touching your face



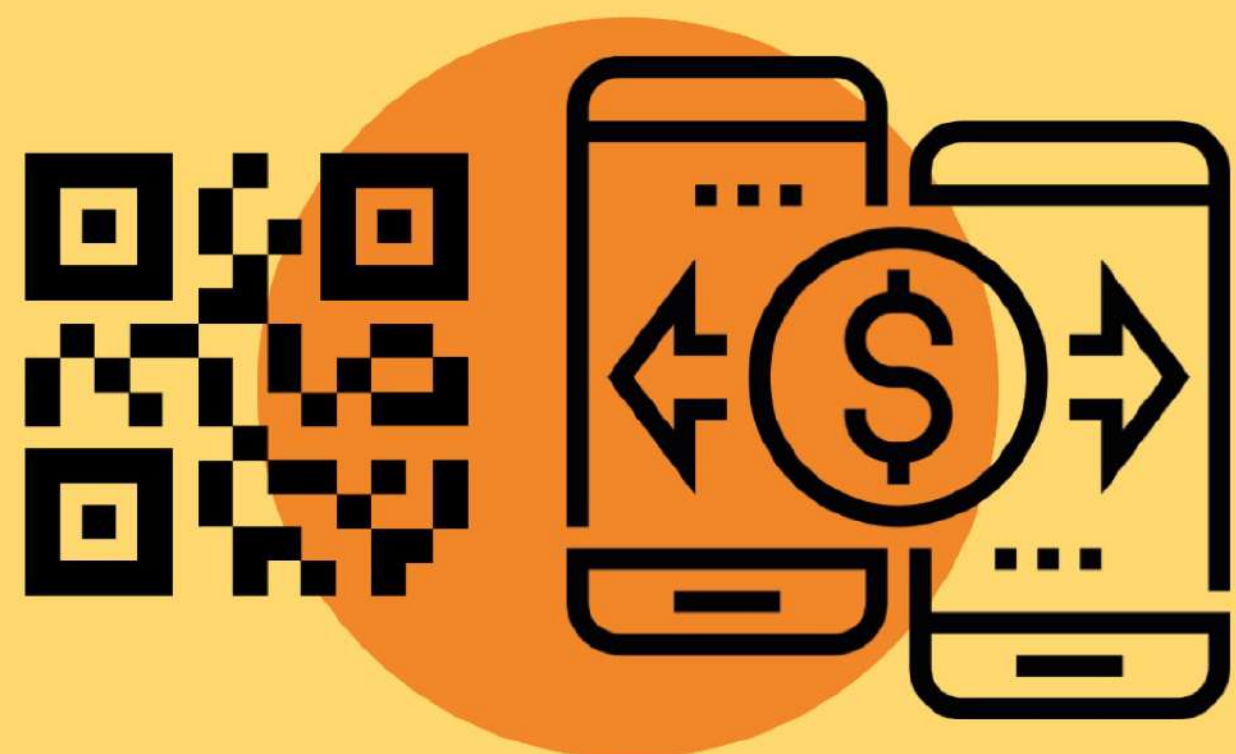


# After traveling

(for passenger)



**Wash hands** after getting off a motorcycle taxi and use hand sanitizer to **clean points of contact with the vehicle**

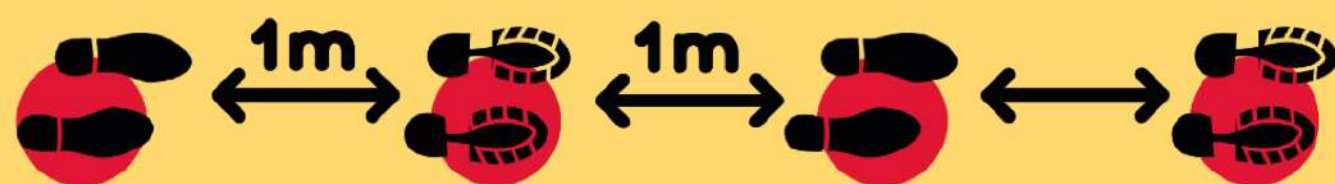


Use **QR code or Internet Banking** as a payment method



# Before providing services

(for driver)



Mark **1-meter spacing sign** on the floor for passenger at the waiting area



**Before service** clean the seat, handrails, and helmet by using alcohol disinfectant



Wear **a hygienic mask** and **helmet** before service



Prepare **disinfecting equipment** or protective equipment during travel such as gloves **to prevent direct contact**



**Provide disposable plastic gloves** or those that can be returned for cleaning when handling things with others, or when not confident in cleanliness





# During traveling

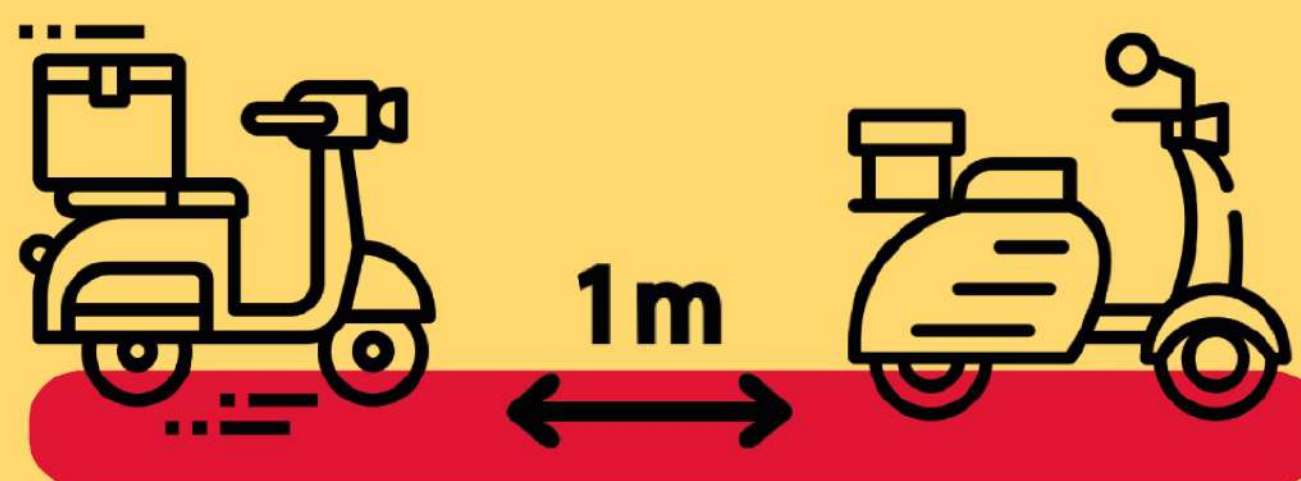
(for driver)



**Reduce touching any part**  
of a motorcycle



Refrain from **unnecessary conversation** to reduce spreading  
COVID-19

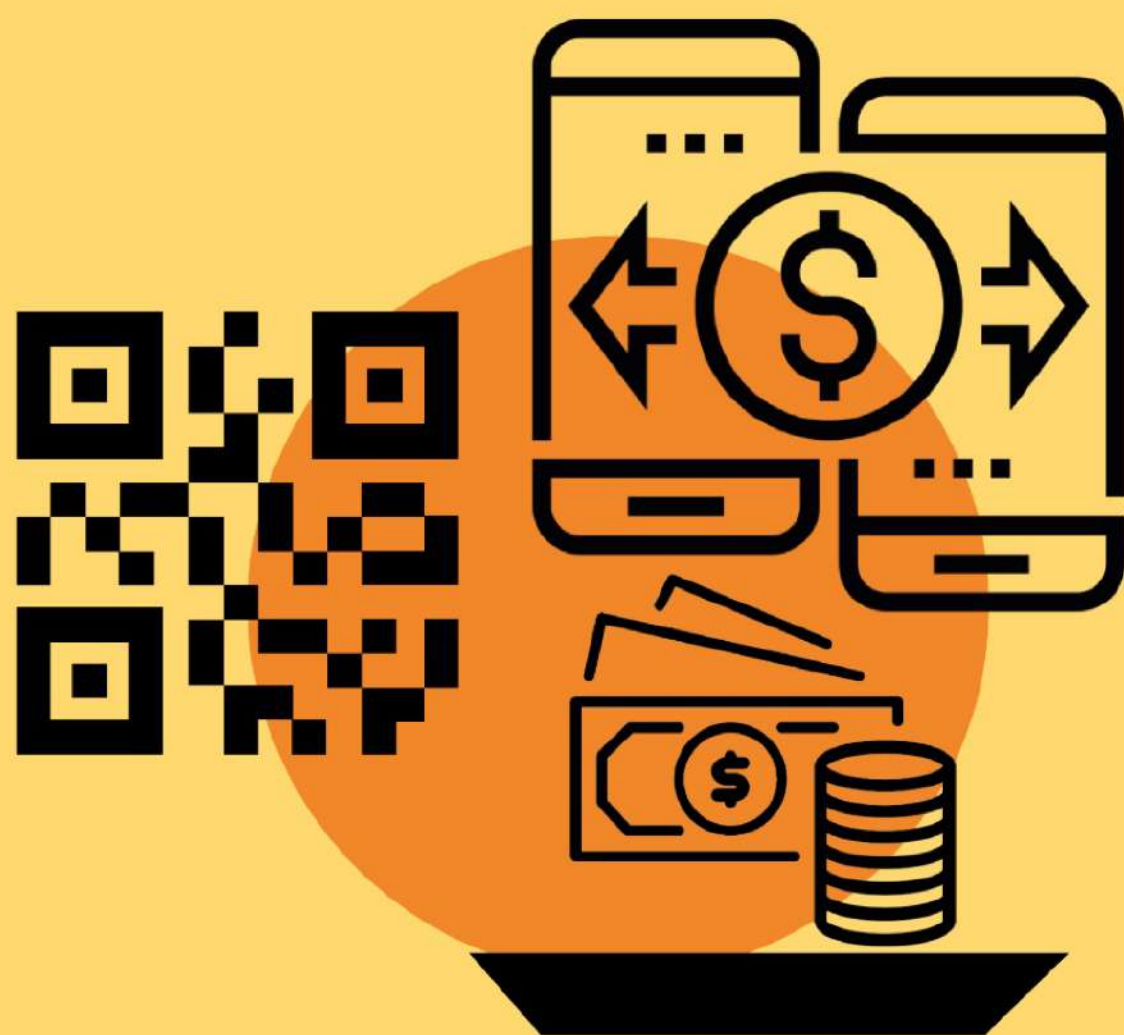


**Spacing at least 1 meter** away when  
parking at the traffic light intersection



# After traveling

(for driver)



Use **internet banking** for payment.  
If needed, use a bucket or a basket to  
transfer case with passengers



Wash your hands and use alcohol  
disinfectant to clean the seat,  
handrails, and helmet **before the  
next service**



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**“You are scared of traveling” with “taxi driver”**



**Employees** who have to a take taxi to get to work and  
**taxi drivers who** lost income as people fear infection

“You are scared of how to travel by taxi safely?”

“How can taxi drivers can provide trustworthy service”

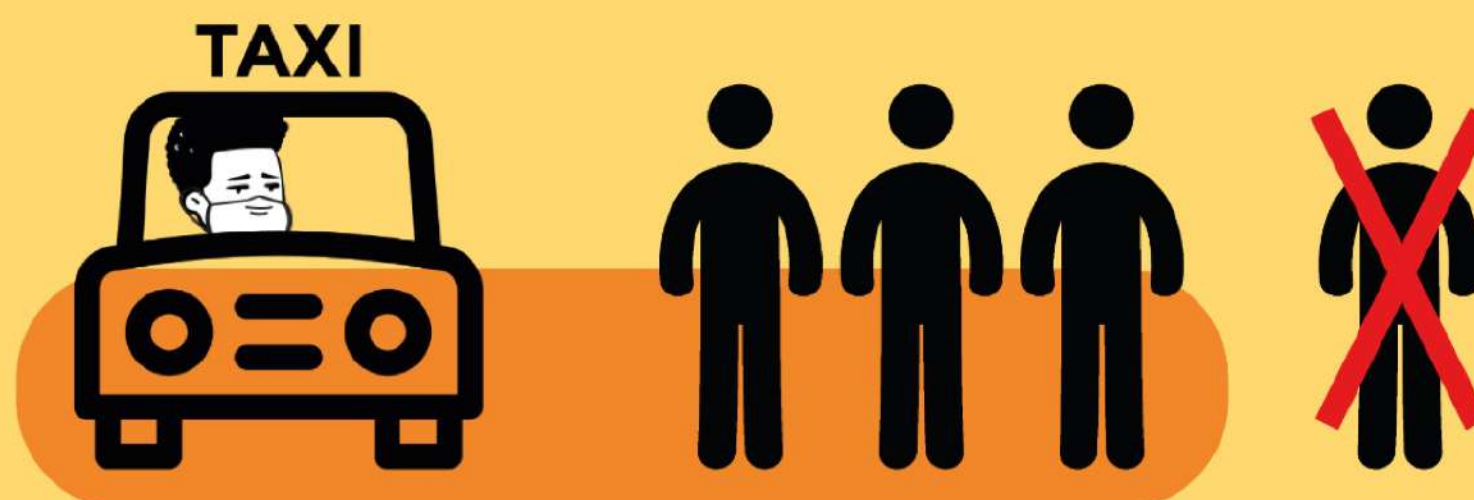


# Before getting on a taxi

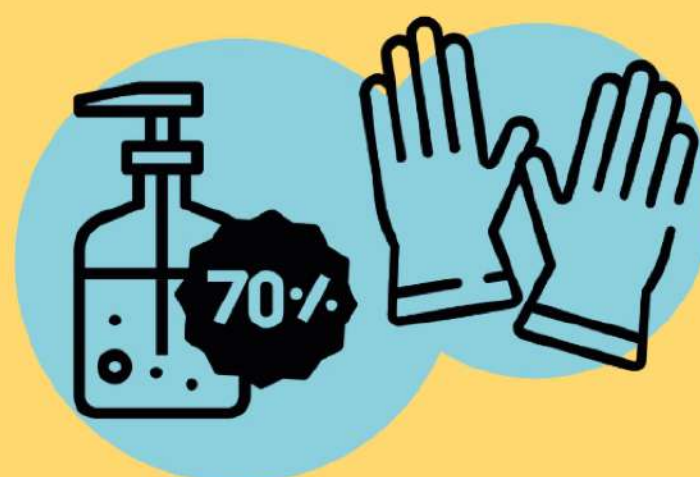
(for passenger)



Wear **a face mask**



Plan to use the service with **no more than three** people at the same time



Prepare **disinfecting equipment** or protective equipment during travel such as gloves **to prevent direct contact**





# During traveling

(for passenger)



Refrain from **unnecessary conversation**  
to reduce spreading COVID-19



**Avoid touching** a surface or object  
on a taxi while traveling



If you touch any surfaces or objects,  
wash hands with **alcohol gel immediately**



# After traveling

(for passenger)



**Wash hands** after getting off the taxi and use hand sanitizer to **clean a point touching on the vehicle**



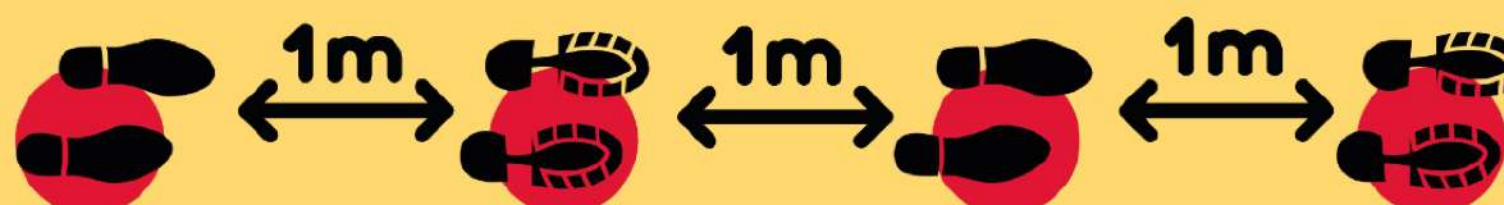
Use **QR code or Internet Banking** as a payment method



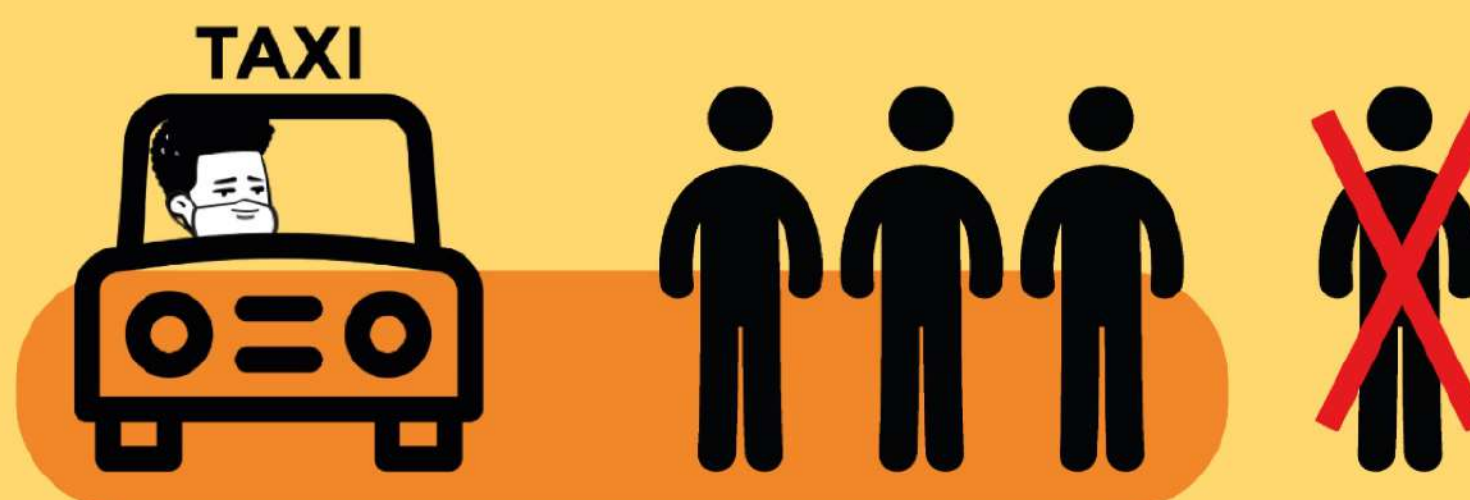


# Before providing services

(for driver)



**Mark 1-meter spacing sign** on the floor for passenger at the waiting area



Limit number of passengers to **3 passengers per taxi**  
(driver not included)



Provide **70% alcohol hand sanitizer** for passengers in the taxi

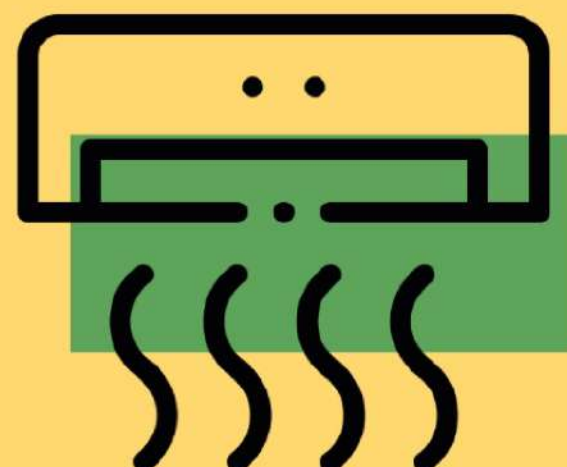
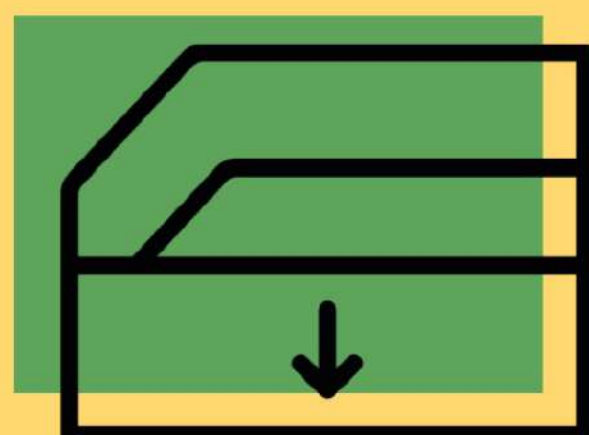


# During traveling

(for driver)



Have a partition made of plastic or any materials  
to **separate a passenger from the driver zone**



**Turn the air conditioner on and  
slightly open the window** for air flow  
throughout the journey



Refrain from **unnecessary conversation**  
to reduce spreading COVID-19





# After traveling

(for driver)



Use **internet banking** for payment.  
If needed, use a bucket or a basket to  
transfer cash with the passenger



Wash hands and clean the car door  
handles with 70% alcohol sanitizer  
regularly or **every time when parking**



If possible, **use an automatic door system**  
to reduce risk of contact

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**“Sister Sky Train, COVID will come to see you”**



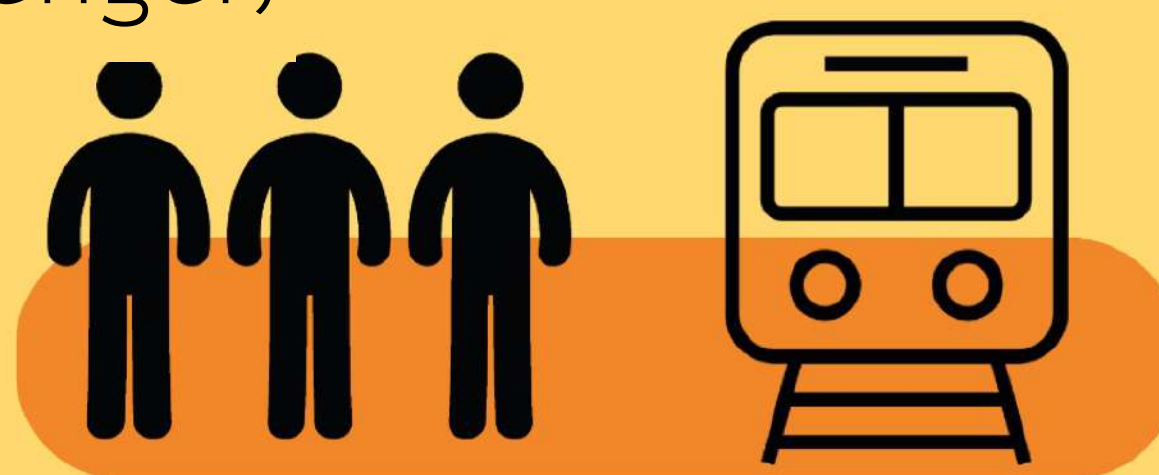
**People who use public transportation**  
rely on electric trains both in  
the sky and underground

“How can we design travel for people to be reassured?”



# Before traveling

(for passenger)

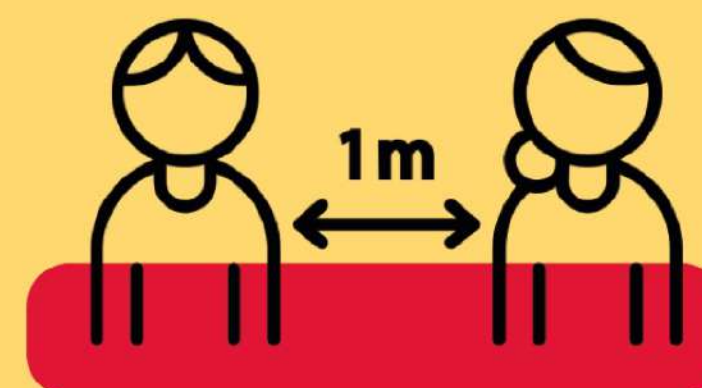
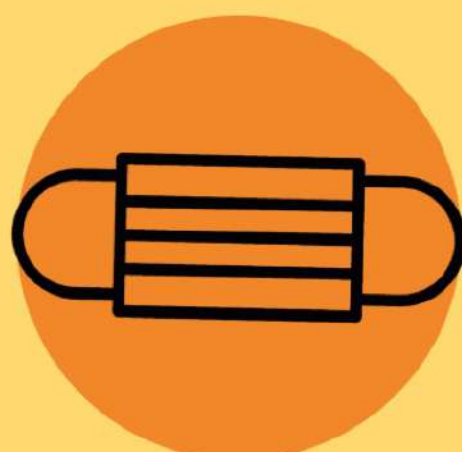


**Have temperature screening points**  
and provide 70% alcohol gel

**Limit number of passengers in each carriage** (sensor may be used to detect , and alarm when people are crowded)



Encourage **use of private cards or mobile apps instead of tickets**. Cancel the purchase of a ticket from an automated kiosk or regular staff to help press orders ticket



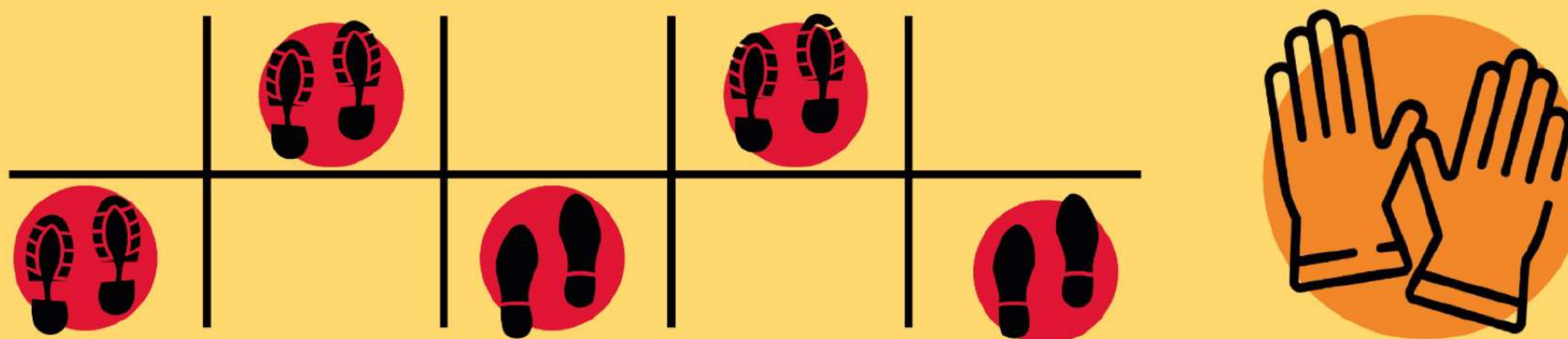
All passengers must wear a face masks.  
**if you do not, you can not use the service**

**Mark 1-meter spacing sign** on the floor for passengers at the waiting area

# During traveling



**Have a partition to separate passengers**  
and limit number of passengers in each carriage



**Mark the standing points**, then force passengers  
to wear clean gloves to hold the rail



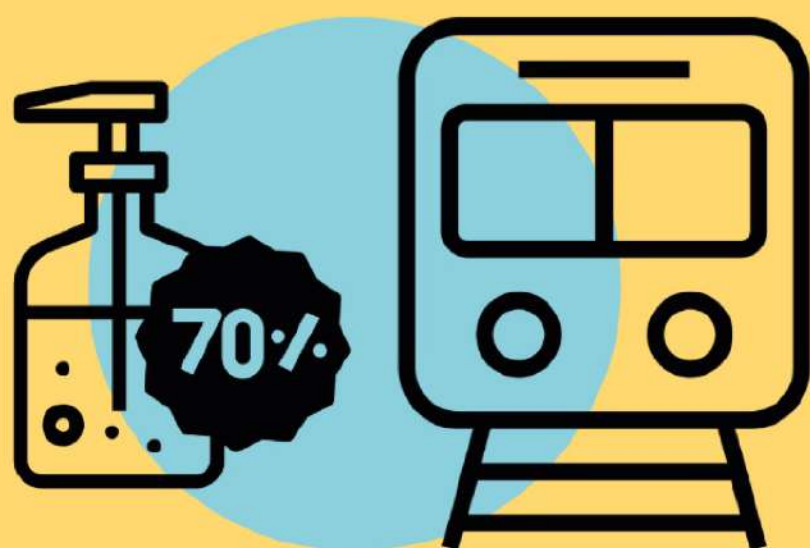
**Refrain from conversation via telephone**  
while passengers are on the electric train



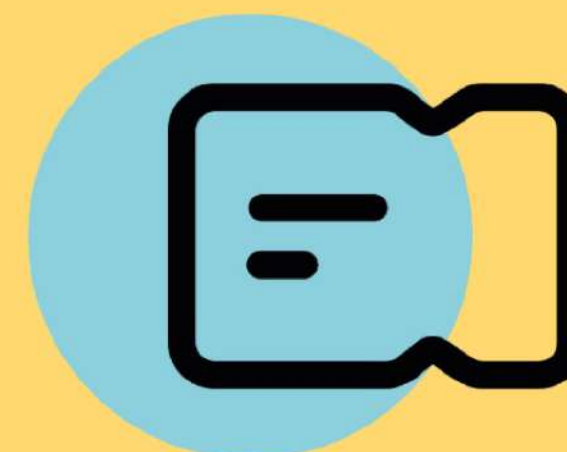
Provide **70% alcohol gel** in all  
carriages



# After traveling



**Clean all carriages every time**  
when parking



**Clean tickets every time**  
when revolving



**Increase the running frequency**  
of electric trains to reduce congestion  
in the chance of infection

**# WESAFE**

**# WEWIN**

